

## JOHNSON TELEPHONE COMPANY – DATA PRIVACY POLICY

This Data Privacy Policy describes how Johnson Telephone Company (JTC) and its affiliates collect your Personally Identifiable Information (PII), how we use the information we collect, and the choices that customers have concerning the collection and use of this personal information.

**Information Collected** – JTC limits the personal information collected to what is needed to conduct business, including the offering of JTC products and services. You may choose to provide your personal information to JTC in person, by telephone, email, or via our website. We may also receive personal information from third parties, with your permission. Examples of Personally Identifiable Information (PII) include name, address, email address, date of birth, financial/bank account information.

**Use of Personal Information** – JTC uses personal information to provide JTC products and services to meet our customers needs. JTC may share your personal with JTC affiliated companies, which are subject to the terms of this policy.

**Disclosure of Personal Information** – JTC does not sell your personal information to anyone. JTC will only disclose your personal information to third parties;

- Where you have given your consent to disclose
- Who are acting on our behalf as our agents, suppliers or service providers, solely to enable JTC to more efficiently provide you with our services. Such entities are required to maintain the confidentiality of all Personal Information and to use only for purposes related to the provision of JTC services.
- As required by law by any court, institution, or body with jurisdiction or authority to compel the production of information, or in an order to protect or defend a legal interest.

**Security** – JTC takes technical, contractual, administrative, and physical security steps to protect Personal Information that you provide to us. JTC employees with access to your Personal Information are instructed that it is to be used pursuant to the principles set forth in this Privacy Policy. In the event of any unauthorized disclosure of Personal Information, JTC will contact you if it's determined that a security breach has occurred.

**Contact Us** – Questions or concerns regarding this Data Privacy Policy should be addressed to: Johnson Telephone Company  
PO Box 39  
Remer, MN 56672  
218-566-2302

